

FOR IMMEDIATE RELEASE**HME Launches Online Training Portal**

Enables Comprehensive, Easy-to-Use Product Training for Ongoing Operational Success

Carlsbad, CA—August 14, 2018—HME Hospitality and Specialty Communications announces the launch of an online training portal for HME drive-thru headsets and drive-thru optimization systems. The HME Training Portal provides customers with unlimited access to videos, quick reference guides, and pre-recorded webinars.

“Our training portal is specifically designed to address the unique product training needs of quick service restaurant operators, managers, and crew members,” says Paul Foley, President of HME Hospitality and Specialty Communications.

HME training materials range from product overviews and quick reference guides for basic operation to advanced system configurations for continuous improvement. Training videos, with run times under five minutes each, are strategically produced to cater to the adult learner and broken down by training topic.

For example, training for the HME Drive-Thru Optimization System (DTOS) starts with a brief product overview, including an explanation of each system component—the ZOOM drive-thru timer, Drive-Thru Leaderboard, and HME CLOUD. Higher level DTOS training offers step-by-step video instructions for administrative and advanced configurations, like *Acting on HME CLOUD Information* and *Customizing Drive-Thru Leaderboard*.

“The HME Training Portal makes product training easily accessible for all our customers,” says Foley. “Online training will enable everyone using DTOS and EOS | HD to get the most out of their systems, resulting in improved employee productivity and higher operational success.”

To access all training videos and guides, customers log in using their HME CLOUD credentials. Users without an HME CLOUD account can sign up for a free 30-day trial to temporarily unlock all training materials.

DTOS training materials are currently available in English, French, and Spanish. To access the HME Training Portal, visit www.hme.com/training.

###

About HME Hospitality & Specialty Communications

HME was the first to develop and introduce the wireless drive-thru headset system for the QSR industry over 35 years ago. In 2014, we revolutionized the industry with our patented Wideband technology used with our high definition drive-thru communications system. Today we continue to lead the industry by supplying more restaurants with communication and timing systems than

any other provider worldwide. Every day, quick service restaurants in over 100 countries fulfill more than 29 million orders using HME systems. HME offers a wide range of quality solutions for drive-thru, in-store, and retail operations backed by full services and support.

Contact:

Eliza Ortega

HME Marketing

858-848-3984

eortega@hme.com